Creating Motivation & Desire Marty Lyons Lean Practitioner/Boeing Certified Dale Carnegie Instructor

State of Washington
2018 Lean Transformation Conference



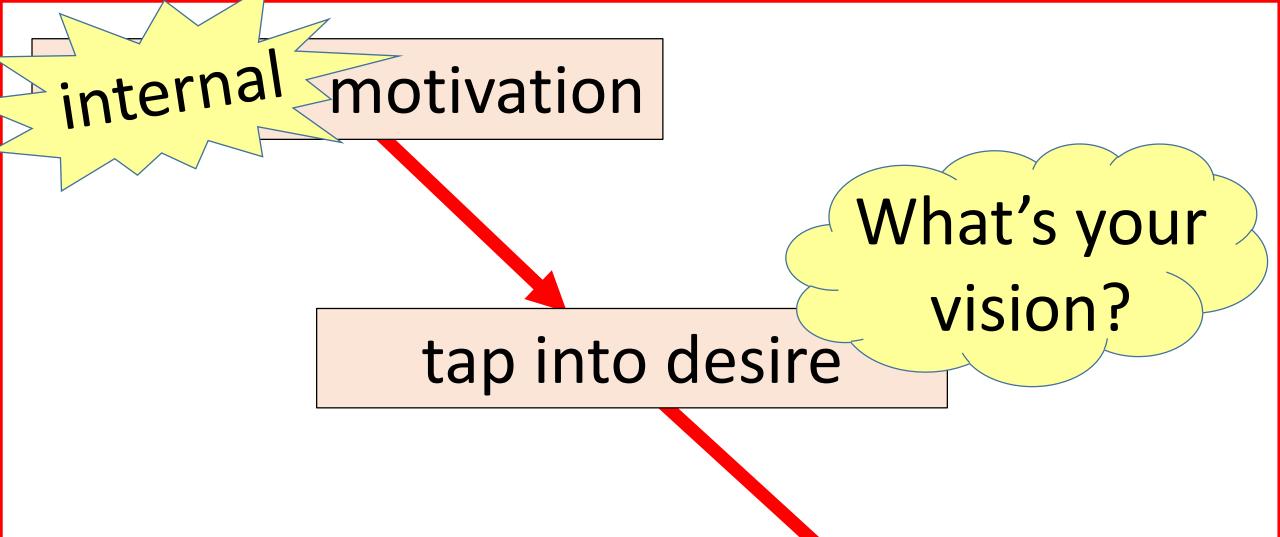
WAS CAVE EA

"You mentioned you wanted to..."

"We have an opportunity to..."

"When someone does _____ it reflects well on them because..."

"Would you like to talk more about this?"



"improvements stick"