

Igniting Your Teams *Continuous Improvement Engine*

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“The **leader** is the
spark that ignites
a team’s engine for
Continuous
Improvement”

Setting the stage



The Leader must:

Explain the **purpose** or need for continuous Improvement

- What's the overall business need?
- How does the business need relate to each business unit, department, team center, work station?

Process:

Leader's behaviors and standard work must support continuous improvement

Step 1: “Go-See” Often

- Gemba with purpose

Step 2: Seek to Understand

- Curious
- Discovery mode
- Respect
- Humility

Process:

Step 3: Professional Challenge

- Encourage the team to experiment with ways to solve problems.
- Multiple PDCA cycles daily.

Step 4: Follow Up

- The frequency of follow must match or exceed to number of PDCA cycles expected in one day.

People:

The Leader must:

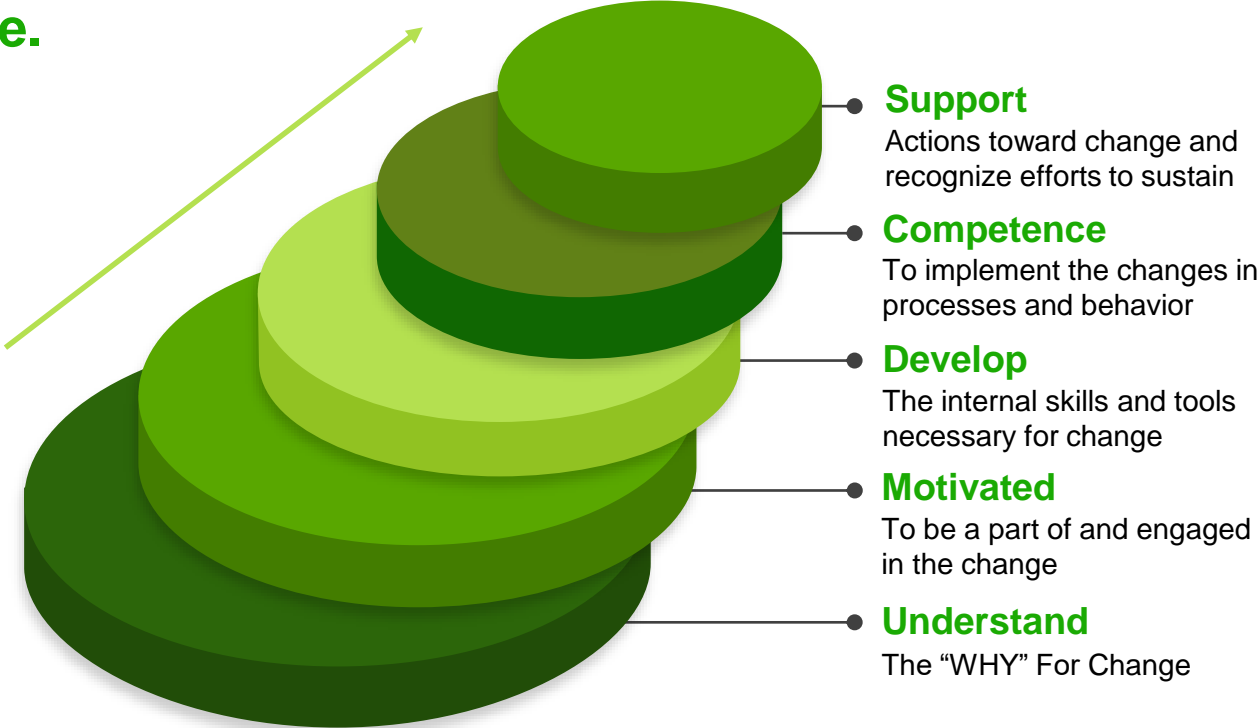
- Coach and inspire **people** to be part of Continuous Improvement.
 - *Demonstrate humility. Discover problems and solutions with the team and key individuals.*
 - *Give permission to try, try, and try again (rigorous PDCA)*
 - *Lead by example.*
 - *Failing forward is OK.*

Case Study:



Real Life Applications

5 Building Blocks to Igniting your teams Continuous Improvement Engine.



Thank you.

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