# **Detailed Lean Improvement Project Report**



For the June 1, 2014, through December 31, 2014, reporting period

## Agency name:

Department of Commerce

Improvement project title: Management System Breakthrough

## Date improvement project initiated:

12/16/2014

## Summary:

A breakthrough process is a tool to dramatically improve the performance towards an outcome. This breakthrough was on the topic of the Management System Implementation and Use. Mass Ingenuity is the consultation firm that is guiding Commerce's development and implementation of this system.

### **Details:**

<u>Description of the problem</u>: There is at least the perception of uneven implementation and understanding of this new management system, as well as a few challenges that are currently blocking full use of the system. The new management system includes the Fundamentals Map, Quarterly Target Reviews, and Process Improvements.

<u>Description of the improvement</u>: This project recently launched. Even so, progress to date is a draft strategic plan, with milestones and a timeline.

<u>Specific results achieved</u>: Too early, but will report in future quarters on the progress made.

## How we involved customers or stakeholders in this effort:

This is exclusively an internal undertaking to implement and fully use the management system. Thus, key Commerce staff and the full Executive Team are involved. When the plan is final, all Commerce staff will be aware of the strategies and goals.

## **Contact person:**

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