

LESSONS IN LEADERSHIP SERIES: *Getting Leaner – Getting Results*

FREE Symposium for Washington State Agency Leaders

Date:

Thursday, March 24, 2011

Time:

1:00 - 4:30 p.m.

Location:

L&I Auditorium
7273 Linderson Way SW
Tumwater, WA 98501

Additional Information:

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To Register:

Click on:

<http://www.ofm.wa.gov/training/default.asp>

In business, “Lean” is the relentless pursuit of maximum efficiency. A Lean organization produces more with existing resources by eliminating non-value added activities. Lean establishes a systematic approach to identifying and eliminating inefficiencies, and improves workflow throughout the whole organization.

HEAR from experts who have successfully used Lean in their organizations:

- ♦ Carolyn Corvi, Chair, Virginia Mason Medical Board, and retired VP & General Manager of Airplane Programs, Boeing Commercial Airplanes
- ♦ Laura McMillan, Chief of Staff & VP of Strategic Planning and Deployment, Group Health
- ♦ Diane Miller, Executive Director, Virginia Mason Institute
- ♦ Pat Hagan, President and COO, Seattle Children’s Hospital

LEARN how several state agencies are already using the tools to:

- Reduce costs.
- Expand services with fewer resources.
- Improve processing time.
- Increase productivity.
- Improve quality of services.
- Meet customer expectations.

