

# Washington State Government Lean Transformation Conference

The background of the slide is a photograph of the Washington State Capitol building. The building is a grand, classical structure with a prominent central dome and a portico supported by many columns. The sky is clear and blue. In the foreground, there are some dark, leafy bushes.

**Dr. Mary Alice Heuschel  
Chief of Staff  
Governor Jay Inslee**

**October 15, 2013**



Governor Jay Inslee

# A New Strategic Framework

## Vision

A **Working Washington** built on education and innovation ... where all Washingtonians thrive.

## Mission

- Foster the spirit of **continuous improvement**
- Enhance the conditions for **job creation**
- Prepare **students** for the future
- Value our **environment**, our **health** and our **people**

## Foundation

- **Create** a responsive, **innovative** and data driven culture of continuous improvement.
- **Recognize** Washington's rich **natural resources**, diverse **people** and entrepreneurial **drive**, and build upon our legacy.
- **Operate** state government with the expectation that success is dependent on the success of **all**.
- **Create** effective communication and transparency on **goals**, **measures** and **progress** in meeting expectations.
- **Deepen** our focus, understanding and commitment to our citizens: **Know our customers**.

## Goals



World-Class Education



Prosperous Economy



Sustainable Energy and a Clean Environment



Healthy and Safe Communities



Efficient, Effective and Accountable Government

## Measure & Improve

Building a more responsive, data-driven state government to get results:



[www.results.wa.gov](http://www.results.wa.gov)













































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# *Continuous Improvement*

“If you cannot  
measure it,  
you cannot  
improve it.”



WE  
CAN  
DO  
HARD  
THINGS















# Collect, Sort, and Select Data

**Mission: Go to Gap, Buy a Pair of Pants**

















